

Important Information about Animas® 2020, IR1250 and IR1200 Insulin Pumps

At Animas, we are committed to continually evaluating and improving where possible the quality and reliability of our products.

We recently sent letters informing patients and healthcare professionals about a software limitation included in the Animas® 2020, Animas® IR1250 and Animas® 1200 insulin pumps.

- The software included in the **Animas® 2020 insulin pump** only operates until midnight on Dec. 31, 2015. After this date, the pump will no longer deliver insulin and will generate a Call Service Alarm. This end of use date is not currently included in our product labeling.
- The calendar software included in the **Animas® 1200 and 1250 insulin pumps** will not recognize and store any date in 2016 or beyond. After midnight on Dec. 31, 2015, the pumps' calendars will revert to a previous year. This calendar issue is not currently included in our product labeling. Although these pump models will continue to deliver insulin, if patients are using a data management software program with their pump, they will notice inaccuracies in the reports because of the incorrect dates.

Please be assured that this issue will not affect the pumps' operation prior to January 1, 2016, and patients do not need to take any action at this time.

As explained in the communication sent to Animas® 2020, IR1250 and IR1200 patients, Animas is committed to honoring our four-year replacement warranty. If a patient's pump will be under warranty as of December 31, 2015, we will provide them with a free replacement of a newer pump model prior to the end of 2015 to ensure their care with pump therapy is not interrupted.

Animas is also committed to providing assistance to our patients with Animas® 2020, IR1200 and IR1250 insulin pumps whose warranties have expired or will expire prior to Dec. 31, 2015. Between now and the end of 2015, we will be proactively reaching out to these out-of-warranty pump users to remind them of this issue and to ensure their transition to a newer pump model.

Patients should call the Animas Customer Support Department with any questions or concerns by dialing (866) 796-6373.